

# AVIS Preferred

**Just show up at the dedicated Avis Preferred desk, show your driving license and get your keys.**

It's that easy.

And guess what? Sometimes it's even easier than that. Certain locations will have you keys waiting in the car so you don't even have to go to the desk. So wave good bye to lengthy paperwork and long queues and become a free member of Avis Preferred by filling in the attached form. It could be the last form you ever fill in when renting a car.

For more information on Avis Preferred and the latest Avis Preferred service locations, please visit [www.avis.bg](http://www.avis.bg)

## **One card, many benefits.**

By signing up to free membership of Avis Preferred, you will enjoy a range of exclusive benefits.

Most Avis locations will offer you:

- Pre-prepared paperwork
- Priority Avis Preferred counters
- No signature required, just show your driving licence
- Cars parked in most convenient spaces

Some locations also offer you:

- Dedicated cabin in the car park
- Keys waiting in your car so you can bypass the rental counter

Priority status for all Preferred customers:

- Priority customer service
- Dedicated reservation line
- No need to repeat details at reservation or pick up
- Get your keys in under 3 minutes or we'll give you €30

We are continually expanding the number of locations that offer Avis Preferred, and looking for new ways to deliver an even faster service.



## **Don't delay, join for free today:**

To complete the form you will need the following:

- Your driving license
- Your credit card

You'll need to decide:

- The type of car you typically want to rent
- Your insurance requirements

You will need

- Provide you payment details and sign the authorisation

## **Simply let us know:**

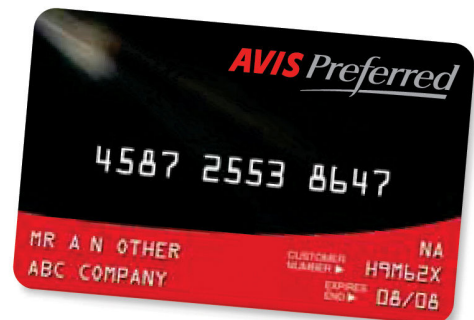
The type of car you prefer to rent

The level of insurance cover you need

## **It's quick and easy to use.**

Once you become a Preferred member, simply call our head office and tell us when and where you want to pick-up and return your car, and we'll do the rest. When we send your new card, we will enclose two special offers as a welcome to Avis Preferred.

If you want to join Avis Preferred, but prefer, please visit to sign a rental Agreement each time you rent, let us know on the membership form. This choice, however, may result in a reduced speed of service.



# AVIS

**We try harder.**

## Avis Preferred Membership Form

Avis Preferred offers you the fastest way to rent your car. No forms. No fuss. No membership charge.  
This form tells us about you. It is important that you provide all information in order that we can enrol you as quickly as possible.  
Please use block capitals and return the completed form to:  
Avis Bulgaria – 43, Hr. Kolumb Blvd, Sofia, 1592, BG

### About You

Mr  Mrs  Miss Other \_\_\_\_\_ Last Name \_\_\_\_\_ First Name \_\_\_\_\_

Existing Avis Customer No. (was Wizard No.) (if applicable) \_\_\_\_\_

Existing AWD No. (if applicable) \_\_\_\_\_

(If you want to upgrade your existing Customer No. to Avis Preferred)

Company name (if applicable) \_\_\_\_\_

Your selected mailing address (Please tick one box only)

Home

Business

Home address \_\_\_\_\_

Business address \_\_\_\_\_

Postcode \_\_\_\_\_

Postcode \_\_\_\_\_

Country \_\_\_\_\_

Country \_\_\_\_\_

Home telephone \_\_\_\_\_

Business telephone \_\_\_\_\_

Mobile telephone \_\_\_\_\_

Email \_\_\_\_\_

Please tick here if you do NOT want to receive invoices electronically in accordance with clause 5 of the Enrolment Terms and Conditions.

Date of Birth (dd/mm/yy) \_\_\_\_\_

City of Birth \_\_\_\_\_

Country of Birth \_\_\_\_\_

Driving Licence No. \_\_\_\_\_

Expiry date (dd/mm/yy) \_\_\_\_\_

Country of Issue and/or State \_\_\_\_\_

Loyalty Programme Details (if applicable)

You may be entitled to points on qualifying Avis rentals. Please indicate a single programme to which you would like these to be credited.

Programme name \_\_\_\_\_

Level of Membership \_\_\_\_\_

Membership No. \_\_\_\_\_

Please tick here if you do NOT want to receive our email newsletter, featuring great offers and updates about new Avis services.

### Payment Details

All rentals you make using Avis Preferred will be automatically billed to your Avis central billing account or your selected charge/credit card.

American Express

Visa

MasterCard

Diners

Avis

Av is account or charge/credit card No. \_\_\_\_\_

Expiry Date (mm/yy) \_\_\_\_\_

### Your Car Rental Preferences

**Car type** (tick one box only)

**Small:**

Economy (manual) (e.g. Renault Clio) \_\_\_\_\_

**Medium:**

Compact (manual) (e.g. Ford Focus) \_\_\_\_\_

Intermediate (e.g. Renault Megane) \_\_\_\_\_

Automatic \_\_\_\_\_

Intermediate Station Wagon/Estate (manual) (e.g. Renault Megane SW) \_\_\_\_\_

**Large:**

Standard (manual) (e.g. Ford Mondeo) \_\_\_\_\_

Standard Plus (e.g. Peugeot 407) Manual  \_\_\_\_\_

Automatic \_\_\_\_\_

Station Wagon/Estate (manual) (e.g. Peugeot 407 SW) \_\_\_\_\_

Executive (automatic) (e.g. Mercedes C Class) \_\_\_\_\_

**People Carrier:**

Medium People Carrier (manual) (e.g. Renault Grand Scenic) \_\_\_\_\_

When you make a reservation, we will assume you want to rent the vehicle type indicated above, unless you tell us otherwise. While makes and models, transmission type and fuel type can vary by country, we will do our best to match our cars with your preferences. For more information on the Avis fleet Please contact the Sales Direct Team on +359 2 826 11 00 or +359 2 827 11 00

### Optional insurances/coverages

Please pre-select any optional insurances/coverages that you require for your Avis Preferred rentals (please tick Yes or No in all of the five sections below). You may be asked to verify your preferences when you reserve or pick up your car. If renting using your company's AWD number, you are deemed to accept (or decline) optional insurances/coverages in accordance with your company's contract with Avis.

Yes	No		
<input type="checkbox"/>	<input type="checkbox"/>	Vehicle Damage Cover	<i>Covers accidental damage to the vehicle, excess may be applicable</i>
<input type="checkbox"/>	<input type="checkbox"/>	Vehicle Theft Cover (Europe, Africa only)	<i>Covers theft of the vehicle, excess may be applicable</i>
<input type="checkbox"/>	<input type="checkbox"/>	Personal Accident Insurance	<i>Covers death or injury to driver or passengers while in the vehicle</i>
<input type="checkbox"/>	<input type="checkbox"/>	Additional Liability Insurance (USA only)	<i>Motor liability insurance up to \$1m for third parties, including passengers</i>
<input type="checkbox"/>	<input type="checkbox"/>	Personal Effects Protection	<i>Covers loss or damage to baggage in the vehicle, subject to limits and conditions</i>

*Excess may be applicable for Vehicle Damage Cover and Vehicle Theft Cover. Personal Accident Insurance subject to exclusions and limits. All mandatory insurance/coverages will be added to the price. Additional insurance/coverages will be added where a price is quoted as inclusive of certain insurances/coverages and in such case will override any pre-selections made on this membership form.*

### Your Avis Preferred Service Level

When you sign below you are signing up to the fastest way to rent a car. Once you sign up to the Avis Preferred Rental Terms and Conditions (which we will send with your membership card) you will never have to sign a rental agreement again. Just go to an Avis Preferred counter, get your keys, and go. At some locations you can bypass the counter and go straight to your car.

However, if you would like to sign a new rental agreement each time you rent, and do not want access to the 'bypass the counter' service and other future speed-of-service benefits, then please tick here. Please note this may result in a reduced speed of service.

### Acceptance of Terms and Conditions

I acknowledge that I have read and accepted the Enrolment Terms and Conditions printed overleaf. I acknowledge that all Avis Preferred rentals will be subject to the Avis Preferred Rental Terms and Conditions, which Avis will send to me with my Avis Preferred membership card. I agree to read the Avis Preferred Rental Terms and Conditions and agree that signing my membership card will constitute my acceptance of those Terms and Conditions for all Avis Preferred rentals.

I hereby authorise Avis to charge all costs arising from my Avis Preferred vehicle rentals to the central billing account or charge/credit card nominated herein. I agree to the use of my personal data in accordance with clause 9 of the Enrolment Terms and Conditions overleaf, and consent to the transfer of my personal information to companies that operate as part of the Avis Rent A Car System (located inside and outside Europe) for transaction processing purposes.

**Declaration:** I confirm that the information I have entered above is true and accurate. I undertake to notify Avis of any changes to this information, either in writing to the address provided within this leaflet, or by updating my personal profile by at [www.avis.co.uk](http://www.avis.co.uk)

Signature:

Date:

### Avis Preferred Enrolment Terms and Conditions

By signing the Membership Form, you acknowledge and agree to be bound by the following Terms and Conditions:

#### Definitions

"Avis" means Avis Rent A Car Ltd.

"Avis Licensee" means the company operating the Avis Rent A Car System in the location in which you take possession of a rental vehicle.

"Avis Preferred Rental Agreement" means a separate rental agreement between you and an Avis Licensee, which incorporates the Avis Preferred Rental Terms and Conditions.

"Avis Preferred Rental Terms and Conditions" means the terms and conditions that Avis will send you with your membership card.

"Membership Form" means the application form on the reverse of these terms and conditions.

"You" and "your" refer to the person whose name is entered in the Membership Form.

#### Your Avis Preferred membership

1. On acceptance by Avis of your Membership Form these Terms and Conditions shall apply to your membership of Avis Preferred. These Terms and Conditions will be governed by and construed in accordance with the laws of England, and you hereby submit to the exclusive jurisdiction of the English courts.

2. If Avis accepts you as a member of Avis Preferred, Avis will send you an Avis Preferred membership card, along with the Avis Preferred Rental Terms and Conditions. You acknowledge and agree that you will read those terms and conditions, and that you signing the back of your membership card will signify your acceptance to the Avis Preferred Rental Terms and Conditions.

#### Your Avis Preferred rentals

3. Each time an Avis Licensee gives you possession of a vehicle that you have booked as an Avis Preferred rental, you will automatically enter into an Avis Preferred Rental Agreement with that Avis Licensee (which will be subject to the laws of the country in which you receive the vehicle), without having to physically sign a rental agreement. Each Avis Preferred Rental Agreement will incorporate the Avis Preferred Rental Terms and Conditions (as amended from time to time).

4. The locations where Avis Preferred is available may change from time to time without notice. You may obtain a current list of the specific Avis locations participating in the programme at [www.avis.co.uk](http://www.avis.co.uk). You will be required to follow standard Avis rental procedures at locations not offering Avis Preferred at the time of rental.

## **E-Billing**

**5(a)** Unless you have requested not to be invoiced electronically, Avis Licensees may issue invoices in respect of any Avis Preferred Rental Agreement electronically or otherwise, and you hereby agree to receive and pay such invoices.

**(b)** Avis Licensees may, at their option and on notice to you, decide to cease issuing electronic invoices or vary any aspect of the electronic invoices to be issued and the method of delivery. The current practice of Avis Licensees at the date of these Terms and Conditions is to issue invoices electronically by sending invoices to your email address as specified in the Membership Form or as subsequently notified by you. Electronic invoices will be paid at the conclusion of the relevant rental.

**(c)** Where an electronic invoice is provided in respect of a particular rental, no paper invoice will be provided.

**(d)** You will be responsible for verifying all electronic invoices in accordance with the instructions provided with each invoice.

## **Your details**

**6.** You represent and warrant that the information provided by you on the Membership Form is true, accurate and complete, and undertake to notify Avis of any changes to any of that information, including any changes relating to your driving licence or credit, debit or charge card details. You may notify Avis of any changes by updating your personal profile on the Avis website. If at any time any such information is not true, accurate or complete in any respect Avis may immediately terminate your membership of Avis Preferred with or without notice and/or any Avis Licensee may immediately terminate any Avis Preferred Rental Agreement with or without notice. You further agree to indemnify and hold Avis and all Avis Licensees harmless from any loss, liability or expense arising out of any failure to so maintain the truth, accuracy or completeness of such information.

**7.** You agree to keep secure your Avis Preferred Customer Number and password, and the email account specified on the Membership Form or subsequently updated by you.

**8.** You acknowledge that a relatively low level of authentication, based on your email address and Customer Number (if any), is required in order to sign up to Avis Preferred, and to make rental reservations in your name. Such a level of authentication carries with it the risk that your identity may be used fraudulently by third parties should they gain access to your email account, Customer Number and/or password. This may result in your credit card being used fraudulently to make rental reservations.

## **Data Protection**

**9(a)** Avis and Avis Licensees may from time to time send you promotional materials setting out details of Avis services and offers from other companies which Avis believes may be of interest unless you have opted not to be contacted in this way. Any such promotional materials will be sent by Avis or Avis Licensees. Avis will never release your personal details for marketing purposes to any company that is not a member of the Avis Rent A Car System.

**(b)** Avis maintains a record of your personal information to assist in the operation of our business. We operate as part of the Avis Rent A Car System and from time to time we may share the information provided with other companies (located inside and outside Europe) within the system for transaction processing purposes.

**(c)** Avis will maintain electronic records of all rental agreements and other transactions that you enter into with Avis.

**(d)** You have the right to access your personal information, to ask for its rectification and to object (at any time without cost) to the use of personal information for direct marketing purposes. For details on how to do any of these things, please refer to our privacy policy at [www.avis.co.uk](http://www.avis.co.uk).

**(e)** Avis may disclose your personal information if required by relevant legal authorities or for the purposes of debt collection.

**(f)** Your personal information will be controlled primarily by Avis Europe plc, whose registered office is at Avis House, Park Road, Bracknell RG12 2EW, United Kingdom.

## **Miscellaneous**

**10.** You agree that the entry into these Terms and Conditions, and all communications relating to Avis Preferred Rental Agreements (including reservation confirmations), by way of electronic communication (including email and telephone) will comply with all written evidence rules (to the extent they are applicable). Avis will be entitled to rely on its electronic records to prove the contents of the agreements you will enter into with Avis and Avis Licensees, even if this requires deviation from any applicable written evidence rules.

**11.** Avis shall have the right to vary these Terms and Conditions from time to time on notice to you by way of notification on the Avis website at [www.avis.co.uk](http://www.avis.co.uk). The latest version of these Terms and Conditions will be made available on the Avis website at [www.avis.co.uk](http://www.avis.co.uk). If Avis varies these Terms and Conditions in such a way as to significantly vary your benefits or obligations, Avis will notify you of such changes by email to the address specified in the Membership Form or subsequently notified to Avis. Unless you give Avis written notice to the contrary within 30 days of notice from Avis, you will be deemed to have accepted such variation.

**12.** Avis and you shall each have the right at its and your discretion to terminate your membership of Avis Preferred at any time upon notice to the other party. In the event of your material breach of any of these Terms and Conditions and/or any Avis Preferred Rental Agreement, Avis may immediately terminate your membership of Avis Preferred without notice.

## **Useful numbers.**

If you have any questions about Avis Preferred do not hesitate to call Avis office.

Avis Preferred Reservations and Customer Service

Avis Rent A Car

43, Hr. Kolumb Blvd

1592, Sofia

Tel: +359 2 826 11 00

Tel: +359 2 827 11 00

Fax: +359 2 965 15 40

[www.avis.bg](http://www.avis.bg)